Frequently Asked Questions
Lysol Smart Trigger + Refill System

Product

What is Lysol Smart?
• Lysol Smart is an innovative trigger + refill system that delivers disinfection while saving 75% of plastic vs regular cleaners*
  (*vs Lysol Lemon All purpose cleaner 32oz)

What makes Lysol Smart, "Smart"?*
• Lysol Smart provides cleaning and disinfection in a format that improves on our environmental footprint. Better for the environment + providing germ protection to your family = a smarter cleaning solution.

How does Lysol Smart save 75% of plastic vs regular cleaner?
• Making our refill cartridge uses significantly less plastic vs our regular spray cleaner bottles. When used as directed, this means we are using 75% less plastic vs regular cleaners* (*Lysol Lemon All purpose cleaner 32oz)

Why is it that Lysol Smart can be "used up to 25x"? What happens after the 25th time?
• We estimate that, at average use, the trigger will perform below optimal after the 25th refill. Please make sure to recycle the bottle and trigger & pickup a fresh Lysol Smart trigger when this happens.

Approximately how long will it be before I get to 25 times?
• At average use the trigger & bottle should last about 6 years

The color and fragrance of Lysol Smart are light compared to other cleaners in the market, does that mean it doesn't perform as well?
• The color and fragrance of the cleaner does not impact the performance of the cleaner. Dyes and fragrances are added to the cleaning formula to make the color and smell, but are not cleaning agents. The small size of the Lysol Smart refill cartridges limit the amount of dye that can be added, therefore the color/fragrance may be lighter. However, the formula is equally robust and performs comparably to other disinfecting cleaners.

Where can I purchase Lysol Smart refill cartridges?
• Lysol Smart Refills can be purchased at participating Walmart Stores, Amazon and Walmart.com. See (Lysol Website) or Walmart.com from more details.
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Sustainability
Is the bottle & trigger recyclable?
- Yes! The bottle and trigger are made of common plastic types and are widely recyclable. When you are ready to discard, rinse out the bottle, remove the sleeve by pulling on the perforated zipper and place bottle and triggers with your plastic recyclables.

Is the cartridge recyclable?
- The type of plastic used for the cartridge is widely recyclable. Due to differences in the recycling capabilities available across the country, there are some municipalities that may not be able to recycle something this small. There are similar issues with things like plastic bottle caps and similar items. Please check with your municipality and recycle where possible.

Is the box recyclable?
- Yes the box is both made of 100% recycled paper and is fully recyclable with your other paper items. Please check with your municipality and recycle where possible.

Use & Efficacy
Does Lysol Smart clean & disinfect as well as other cleaners?
- While cleaning & disinfection can vary across different cleaning products, the majority of cleaners are over 90% water. So Lysol Smart is comparable to other cleaners and/or disinfectants, we just leave adding the water to you.

What surfaces can Lysol Smart be used on?
- This product, when used as directed, is formulated to disinfect the following hard nonporous inanimate environmental surfaces: floors, walls, metal surfaces, stainless steel surfaces, glazed porcelain, glazed ceramic tile, plastic surfaces, vanity tops, shower stalls, bathtubs, and cabinets.

What happens if I fill with water above the fill line?
- If you overfill the bottle then the concentrated formula will not be able to mix properly & may not clean/disinfect as well as it should. Please fill with water to the fill line indicated on the side of the bottle before inserting the cartridge and tightening the sprayer.
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Do I need to use hot/cold/warm water?
• Lysol Smart Cartridges will work with most water temperatures.

Can I use regular tap water for Lysol Smart?
• Yes. Lysol Smart works with regular tap water

Do I have to use distilled, filtered, purified water for Lysol Smart?
• No. Lysol Smart does not require filtered/distilled/purified water. Regular tap water works just fine.

Does Lysol Smart work with Hard Water?
• Yes. The Lysol Smart formula has been designed to work in hard water. However they generally perform best in softened water.

Should I wait till the bottle is empty before refilling and using a new cartridge?
• For the best results, completely use the contents of the bottle before refilling. The concentrated cleaner is formulated to mix with 25 oz. of water.

Can I use 2 or more cartridges to 1 bottle?
• The Lysol Smart formula are designed to be used at the recommended dilution rate so it is not recommended to use more than 1 cartridge in a bottle at a time.

Safety & Disinfection  
What Viruses & Bacteria is Lysol Smart effective on?
• This product kills Pseudomonas aeruginosa, Salmonella enterica subsp. enterica serotype choleraesuis, Staphylococcus aureus, Escherichia coli, Avian Influenza A Virus, Herpes Simplex Type 1, Herpes Simplex Type 2, Influenza A2/Hong Kong, Rabies Virus, Human Coronavirus VR-740 when the surface remains wet for 10 minutes.
Can Lysol Smart be used against the Coronavirus?

- Lysol Smart has been shown to be effective against Human Coronavirus and is on EPA’s List N [https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2](https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2)

Should you rinse after use?

- If you are refilling the bottle with a Lysol Smart Cartridge refills then it is not necessary that you rinse before refilling.

What happens if the cartridge breaks on my hand?

- The cartridge has been designed to be sturdy and is certified as child proof but if the contents of the cartridge does get on your skin immediately follow the First Aid instructions on the packaging.

**FIRST AID** Have the product container or label with you when calling a poison control center or doctor, or going for treatment.

If in eyes: Hold eye open and rinse slowly and gently with water for 15-20 minutes. Remove contact lenses, if present, after the first 5 minutes, then continue rinsing eye. Call a poison control center or doctor for treatment advice.

If on skin or clothing: Take off contaminated clothing. Rinse skin immediately with plenty of water for 15-20 minutes. Call poison control center or doctor for treatment advice.

If swallowed: Call poison control center or doctor immediately for treatment advice. Have person sip a glass of water if able to swallow. Do not induce vomiting unless told to do so by the poison control center or doctor. Do not give anything by mouth to an unconscious person.

If inhaled: Move person to fresh air. If person is not breathing, call 911 or an ambulance then give artificial respiration, preferably by mouth-to-mouth, if possible. Call a poison control center or doctor for further treatment advice.

You may contact 1-800-228-4722 for emergency medical treatment information.

**NOTE TO PHYSICIAN:** Probable mucosal damage may contraindicate the use of gastric lavage.